

Quick-Step UV Oil Finish Timber Care Guide

Congratulations on choosing a Quick-Step UV-cured oil finish floor - with proper care your floor will last a lifetime. The UV-cured oil provides a protective coating, superior to other types of oil finish, with a natural matt look and feel. Over time your floor will mellow, acquiring character and an aged patina, just like traditional European oiled floors.

The main advantage with an oil finish is that you should not need to refinish the surface again, so long as you take care to maintain it regularly with the following regimen:

The first thorough cleaning after laying your floor:

1. Remove all coarse dirt with a soft broom and a dustpan.
2. Vacuum your floor thoroughly. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
3. Get rid of any stubborn dirt as indicated in the dirt removal guide overleaf.
4. Clean your floor with a slightly damp Quick-Step Cleaning mop as described below. Start enjoying your squeaky clean, brand new floor.



Weekly cleaning: dry

For regular maintenance, we recommend using a vacuum cleaner or a dry Quick-Step mop once per week. Its special fibres have a high dirt-absorption capacity.

Monthly cleaning: slightly damp

Once or twice per month, depending on how often the floor is used and how dirty it gets, we advise a more thorough cleaning session with a slightly damp microfibre mop. Be careful not to use too much water: it is unnecessary and could damage your floor. Your floor should dry within a couple of minutes after mopping.

1. Vacuum your floor thoroughly first to make sure you got rid of all the dust. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
2. Fill the bottle of your Quick-Step Cleaning kit with water and a small amount (+/- 3 ml) of Quick-Step Cleaning product. Fill a bucket with clean water for rinsing out your mop.
3. Pull the lever to moisten your floor and start to mop, following the length of the boards. Rinse your mop in the bucket containing clean water and wring it out well. After that, wipe your floor again until it's entirely dry.



IMPORTANT:

Every 4th clean, let the floor dry well and then repeat the same process but add 8-10 ml of Quick-Step Oil Care to the bottle of your kit instead of the cleaning product. This is very important as the oils in Quick-Step Oil Care help to keep your floor moisturised.

If you start to notice that water leaves white marks on your floor, it's a sure sign that the wood is dry and needs Maintenance Oil applied. Using the Quick-Step Oil Care regularly helps to reduce frequency of Maintenance Oil applications and cares for the floor in between oiling.

Once a year: maintenance oil (as required in high-traffic areas)

1. Clean your floor as you normally would when slightly damp cleaning.
2. Make sure your floor is completely dry, dust-free and that there are no stains.
3. Stir the Quick-Step Maintenance oil well before using it. Apply in a very thin, even layer with a soft brush or cloth – less is more! Alternatively add to a spray bottle, but turn the nozzle to squirt and work in an area of approx. 1m² at a time using either a cloth or old microfibre mop head that can be thrown away afterwards. 1 L should cover about 75 m² of parquet.
4. Let it soak in for a few minutes. After that, spread the oil with a polisher or wipe the surface with a clean, lint-free cloth. Remove as much residue oil as you can – if there is a lot, apply more thinly.
Be careful: the cloth will be highly inflammable after applying the oil with it. Put it in a bucket of water afterwards to wet and discard into an outside rubbish bin to avoid fire hazard.
5. It's important not to walk on your floor for as long as possible after oiling (ideally 24 hours) to prevent marks forming in the oil and setting (work your way out the door and allow to cure whilst away for a weekend for best results). If you do need to walk on the floor later the same day, do not wear shoes. A pair of old socks will not leave footprints and can be thrown away afterwards. Airflow will improve drying time which can vary due to humidity. Do not mop the floor again for 10 days to allow the oil to cure fully.

Tips & Tricks

Sand, stones, furniture... there are a lot of ways to scratch your floor. Make sure you take some precautionary measures: lift your furniture instead of dragging it; place felt pads under furniture and trivets under plant pots; use office chairs with soft nylon wheels and a suitable desk mat; make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush; don't allow stiletto heels on the floor.

Install a doormat in rooms that are accessed from outdoors, to minimize cleaning and to protect your floor. Make sure the mat is large enough and is cleaned regularly. Ensure mat has natural material backing such as hessian; rubber or synthetics may discolour the oil finish.

We advise you to choose products that are recommended by Quick-Step: they are designed to be perfectly compatible with our Quick-Step parquet floors.

Never use floor cleaners available in supermarkets or hardware stores, silicone or other furniture polish, or spray-and-wipe type products as these can damage the oil finish of your floor. Most floor cleaners are not suitable for oil finish floors and could void your warranty.

Maintenance oil can be applied up to four times a year to heavy traffic areas. Always apply sparsely. Too much applied will not soak in or dry properly.

An obvious one: always remove spilled liquids from your floor immediately.

Do not use impregnated disposable cloths. These often contain ingredients that attract dust and may stain your floor or strip colour.

Mop your planks or tiles lengthwise along the grain to avoid drying streaks. This will also make it easier to mop floors with surface texture.



The use of accessories other than the Quick-Step accessories may cause damage to your Quick-Step floor. In such case, the warranty provided by Quick-Step will be void. We therefore advise that you use only Quick-Step accessories as these have been especially designed and tested for use with Quick-Step floor panels. Quick-Step is a quality product produced by Unilin bv, division flooring, Belgium.

How to remove stains on oil finish floors

Local staining	Apply Quick-Step Cleaning product to the stain. Leave for a couple of minutes to soak into the stain. Use a clean cloth*, moistened with lukewarm water to remove the stain. Repeat the process if necessary.
Chocolate, grease, fruit juice, drinks, wine	Remove stains as fast as possible with a moist cloth*. Use Quick-Step Cleaning product thinned in lukewarm water. If stain is stubborn, use a stronger solution of cleaning product and rinse afterwards.
Rubber marks	Wipe off with a dry cloth*, then use Quick-Step Cleaning product if required. If the marks have really penetrated, try a soft baby toothbrush first, then try Citrus or Eucalyptus oil. Remove oily residue after with cleaner to avoid a dark spot.
Bodily fluids (blood, urine...)	Remove with a moist cloth* as fast as possible. If the stain has dried: firmly rub with a dry cloth* or one that has been slightly moistened with Quick-Step Cleaning product. See above for rubber marks.
Candle wax, chewing gum	Leave to harden, then gently scrape off. Citrus oil products such as Dissolve-it can be used sparingly.
Dull floor, water leaves white stains	The floor is too dry and needs an application of maintenance oil. Ensure that Quick-Step Oil Care is used every 4th clean as per care instructions for oiled floors as this will help maintain stain protection and moisturise the wood.
Scratches	Fine scratches and micro-scratches will improve vastly with an application of maintenance oil. Spot application can be rubbed in and buffed off with a lint-free cloth.
Greasy Residue	To remove this film, work in smaller areas at a time (10 - 15 m2) and moisten the surface with a damp mop. Put concentrated Quick-Step Cleaning product in a spray bottle and spray 4-5 times per square meter on the damp area. Wait for 1 minute and wipe off the floor with a damp cloth*. Then dry the floor off with a dry mop. If necessary, repeat these steps until the dirt or greasy film has been removed.
Gouges & Deep Scratches	Deeper scratches can be repaired with Quick-Step Wax Repair Kit. This kit includes a melting knife, sanding pads and 7 wax blocks, guaranteeing an invisible floor repair. Check our website quickstep.co.nz for the colour combination matrix and the repair kit instructions. View video here: https://www.quick-step.co.nz/en-nz/timber/cleaning

*We advise using a white cotton or lint free cloth